

Managing Diversity (1 Day)

Course Outline

I. Broad Based Black Economic Empowerment (BBBEE)

- A. Introduction to BBBEE
- B. Policy Objectives of BBBEE
- C. Key Measurements Principles for Skills Development
- D. Revised BBBEE Codes
- E. BBBEE Status

II. Diversity Awareness

- A. Introduction to Diversity
- B. Dimensions of Diversity
- C. Stereotypes and Prejudice
- D. Beliefs and Values
- E. Discrimination
- F. Impressions
- G. Managing Diversity
- H. Resistance to Diversity
- I. The Importance of Diversity to the Organisation
- J. Tools for Managing Diversity in the Workplace
- K. Preferential Procurement

Training Plan

Training Objectives:

1. Enhance participants' knowledge of Broad Based Black Economic Empowerment
2. Develop knowledge and awareness of diversity
3. Develop knowledge of different aspects of stereotypes, prejudice and discrimination
4. Improve the ability to deal with resistance to diversity
5. Apply tools to manage diversity in the workplace

Materials and Resources:

- Case studies
- Role-Playing Scenarios
- Handouts and worksheets

Training Methodology:

- Face-to-Face Class Attendance at ENJO Consultants according to the training schedule.
- Virtual Attendance via MS Teams according to the training schedule.
- Training can also be presented at the company's premises.
- Virtual Attendance via MS Teams specifically tailored for the client's staff.

Assessment and Evaluation:

- Short quizzes or knowledge checks throughout the day.
- Optional Assessments depending on the client's requirements.

ENJO Consultants (Pty) Ltd

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ETDP SETA No: ETDP10602 | MICT SETA No: ACC/2015/07/0048 | QCTO QCTOSDP00180907-1302
Services SETA 07-SERVICES/SDP150722-6874 | SABPP: 58116L125EC



This training plan aims to provide a comprehensive understanding of emotional intelligence and its practical application in a corporate setting. Adjustments can be made to tailor the course to the specific needs and goals of the corporate clients.

Certification

- Short Courses are Non-Accredited Training.
- A Certificate of Attendance will be issued after the training.

Bookings

Telephone: 012 667-1985

Email: training@enjoconsultants.co.za

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